



Retake Information Sheet



Alaska's Focus Photography (AFP) offers a 100% satisfaction guarantee. This guarantee covers the quality, workmanship and production of the products you order. AFP will retake your child's photo and reproduce your original order if the problem with the photo is an issue that is under our control. The **original photos and/or products must be given back to AFP on retake day** with **this completed form** and **must be signed by a parent or guardian**. If we do not receive your original order back, your order will not be reproduced.

If you are dissatisfied with your order due to an issue under your control (ie wardrobe, hair cut, etc.) we will reshoot your child's photo and reproduce your order for ½ price. All photos, products, etc. need to be returned to AFP as stated above. Payment needs to be made on retake day.

Child's Name: _____

Grade/Teacher: _____

Requesting retake for the following reason: _____

Signature of Parent or Guardian

Daytime Phone Number

Date

If you have any questions about your photo order or retake day, please feel free to contact our office at 245-3686 or send us an e-mail at cindy@alaskasfocus.com